

Business Inbound



A Permanent Contact Number for all your Inbound Calls, Wherever, Whenever

- ✓ One number Australiawide
- ✓ Route calls according to where they come from
- ✓ Route calls according to the time of day
- ✓ Receive calls on landlines
- ✓ Receive calls on mobiles
- ✓ Hassle free relocation - no reprinting stationery
- ✓ Emergency diversion - quickly and easily reroute your calls should your phone lines have a fault

Promote just one number Australia wide.

Your business should have just one number like it has just one website address. Never changing, portable, easy to remember, for you, your team and your customers.

Route your calls to suit your business.

Even without a PABX phone system, a 13, 1300 or 1800 number allows you to route calls according to the rules you set. Set them up according to the state the calls come from, the time of day they're made and many more. It's your choice.

Choose where to receive your calls.

Choose to receive calls according to your rules: To a landline during the day or maybe to a mobile at night. You promote one number and you decide how and where to receive it.

13
1300
1800

What's the Difference?

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13 Number	EASY TO REMEMBER 6 digit number but has Government charges associated.
1300 Number	FLAT RATE for the caller with the business paying a per minute rate.
1800 Number	FREE CALLS for the caller with the business paying a per minute rate.

Choose Your Plan

[ASK us about our EASY to remember 1300 / 1800 Numbers or our Word Numbers](#)

Monthly Access	Local Call	National Call	Calls to Mobile	Mobile to Landline	Mobile to Mobile
\$12.95	8c per min	12c per min	38c per min	18c per min	38c per min
	1st 15 mins FREE for 13/1300 Numbers	0c connection	0c connection	0c connection	0c connection

All prices above are quoted for Business ex GST

Got any Questions?

1300 ECOTEL (1300 326 835)

info@1300ecotel.com.au

www.1300ecotel.com.au



Why Choose Us?



Because we give the kind of service you just can't get from the big telcos.



One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



Direct Contact

When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.



Choice of Networks

We know reliability is crucial, it's just got to work. So we only partner with the tier 1 networks so you get the service you're paying for, in more places. And better still, we can offer the network that suits you, not us.



A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.

Things You Should Know

1. Minimum Commitment: Total minimum commitment over 12 months is \$170.94 Inc GST 2. Termination: Cancellation of the service may result in your minimum monthly commitment amount x months remaining. 3. Government Levy: All 6-digit 13 numbers incur a Government Levy Charge of \$743.45 Inc GST ongoing per month. This is the amount payable based on the charge as at 3 April 2005, and is adjusted each year by ACMA. We will only recover from you at a rate equal to the then current Government Number Charge. 4. Portability: If you are porting your 13, 1300 or 1800 number to us, the Porting of your Service Number will be conducted in accordance with the INMS Business Rules. Subject to the terms and conditions of the Agreement, you may Port your Service Number if that Service Number is declared Portable under the porting requirements administered by the applicable Regulator, and no exemption from such obligation has been granted. 5. Numbers: If the service has been cancelled and you request us to reconnect, you are not guaranteed you will receive the same number. If you have acquired a number via Auction site, you undertake to make sure that the Australian Communications and Media Authority register correctly reflects the details of your application. If there is any discrepancy, we may not be able to provide you a service on your auction number. 6. Use of Service: In using the service you must comply with any rules imposed by any 3rd party who content or services you access using the service or whose network your data traverses.

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